



UNITED WAY ST. CROIX AND RED CEDAR VALLEYS

# 2024 211 DATA

## TOTAL CONTACTS

	1936
	1655
	105
	154

## CONTACTS BY COUNTY

Burnett	109
Pierce	264
Polk	276
St. Croix	686
Statewide	601

## HIGHEST CALL VOLUME

Day	Monday Wednesday Thursday
Month	August October November

## TOTAL NUMBER OF REFERRALS

5794  
(Burnett, Pierce, Polk,  
St. Croix Counties)

**Average Call Length**  
5:50

## TOP REFERRALS

- St. Croix**
- Salvation Army- Grace Place (242)
  - UW Valleys- JCHF (240)
  - Operation Help (180)
  - Rural Housing (136)
  - Workforce Resource Center (121)

- Burnett**
- UW Valleys- JCHF (30)
  - Indianhead Community Action Agency (28)
  - Burnett County Salvation Army (27)
  - Caring Hearts Thrift Shop (27)
  - Rural Housing (20)

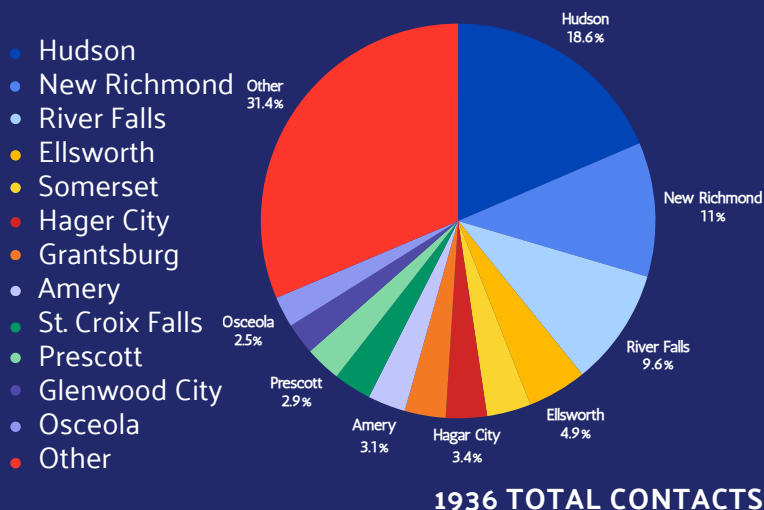
- Pierce**
- Salvation Army Pierce County (85)
  - UW Valleys- JCHF (55)
  - ARC (44)
  - Salvation Army - Grace Place (43)
  - Our Neighbors' Place (40)

- Polk**
- Salvation Army- Serenity Homes (90)
  - UW Valleys- JCHF (89)
  - Salvation Army- Grace Place (54)
  - Rural Housing (36)
  - Workforce Resource Center (32)

Number reflects the number of referrals to each agency

**ALL LISTED AGENCIES HAVE EMERGENCY FINANCIAL ASSISTANCE IN COMMON**

## INTERACTIONS PER CITY



## TOP NEEDS

- **Housing - 29% of requests**
  - Rent Payments, Community Shelter, Homeless Motel Vouchers, Low Income/Subsidized housing application
- **Utilities - 12% of contacts**
  - Electric Payments, Internet Payment, Heating Fuel Payment
- **Mental Health/Addictions - 11% of requests**
  - Residential Drug Use/Alcohol Use Treatment Center, General Assessment for Substance use, Talkline/Warmline, Inpatient Treatment Center
- **Medicaid Applications - 8%**
  - Navigator Programs, ADRC, Medical Care/Prescription Expense Program, Medicaid applications
- **Food - 8%**
  - Food Pantry, SNAP application, Community Meals, WIC application