

211

UNITED WAY ST. CROIX AND RED CEDAR VALLEYS

2024 211 DATA

TOTAL CONTACTS

 1936
 1655
 105
 154

CONTACTS BY COUNTY

Burnett	109
Pierce	264
Polk	276
St. Croix	686
Statewide	601

HIGHEST CALL VOLUME

Day	Monday
	Wednesday
	Thursday
Month	August
	October
	November

TOTAL NUMBER OF REFERRALS

5794
(Burnett, Pierce, Polk, St. Croix Counties)

Average Call Length
5:50

TOP REFERRALS

St. Croix

- Salvation Army- Grace Place (242)
- UW Valleys- JCHF (240)
- Operation Help (180)
- Rural Housing (136)
- Workforce Resource Center (121)

Burnett

- UW Valleys- JCHF (30)
- Indianhead Community Action Agency (28)
- Burnett County Salvation Army (27)
- Caring Hearts Thrift Shop (27)
- Rural Housing (20)

Pierce

- Salvation Army Pierce County (85)
- UW Valleys- JCHF (55)
- ARC (44)
- Salvation Army - Grace Place (43)
- Our Neighbors' Place (40)

Polk

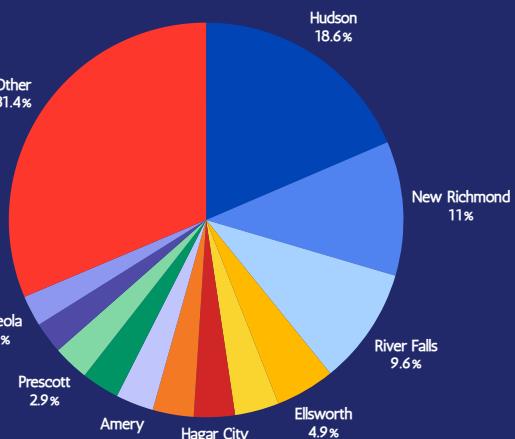
- Salvation Army- Serenity Homes (90)
- UW Valleys- JCHF (89)
- Salvation Army- Grace Place (54)
- Rural Housing (36)
- Workforce Resource Center (32)

Number reflects the number of referrals to each agency

ALL LISTED AGENCIES HAVE EMERGENCY FINANCIAL ASSISTANCE IN COMMON

INTERACTIONS PER CITY

- Hudson
- New Richmond
- River Falls
- Ellsworth
- Somerset
- Hager City
- Grantsburg
- Amery
- St. Croix Falls
- Prescott
- Glenwood City
- Osceola
- Other



1936 TOTAL CONTACTS

TOP NEEDS

- **Housing** - 29% of requests
 - Rent Payments, Community Shelter, Homeless Motel Vouchers, Low Income/Subsidized housing application
- **Utilities** - 12% of contacts
 - Electric Payments, Internet Payment, Heating Fuel Payment
- **Mental Health/Addictions** - 11% of requests
 - Residential Drug Use/Alcohol Use Treatment Center, General Assessment for Substance use, Talkline/Warmline, Inpatient Treatment Center
- **Medicaid Applications** - 8%
 - Navigator Programs, ADRC, Medical Care/Prescription Expense Program, Medicaid applications
- **Food** - 8%
 - Food Pantry, SNAP application, Community Meals, WIC application